

C. Notice to the Public

Notifying the Public of Rights under Title VI

City of Mount Vernon Transportation Department posts Title VI notices on our agency's website, in public areas of our agency, in our board room, and on our vehicles.

City of Mount Vernon Transportation Department operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color, or national origin by City of Mount Vernon Transportation Department, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

To obtain additional information about your rights under Title VI, contact City of Mount Vernon Transportation.

Phone: 417-466-2122

Email: mspringer@mtvernon-cityhall.org
sweldy@mtvernon-cityhall.org

How to file a Title VI complaint with City of Mount Vernon Transportation Department:

1. A Complaint Form is available on our website at www.mtvernon-cityhall.org, and available at City Hall, or calling City Hall (417-466-2122) and requesting a copy by mail.
2. In addition to the complaint process at City of Mount Vernon Transportation Department, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region 7, 901 Locust St, Suite 404, Kansas City, Mo 64106 or telephone 816-329-3920.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information. If information is needed in another language, contact City Hall 417-466-2122.